

# FORMULA TO AGILITY



FORMERLY BLUE CROSS PHILIPPINES

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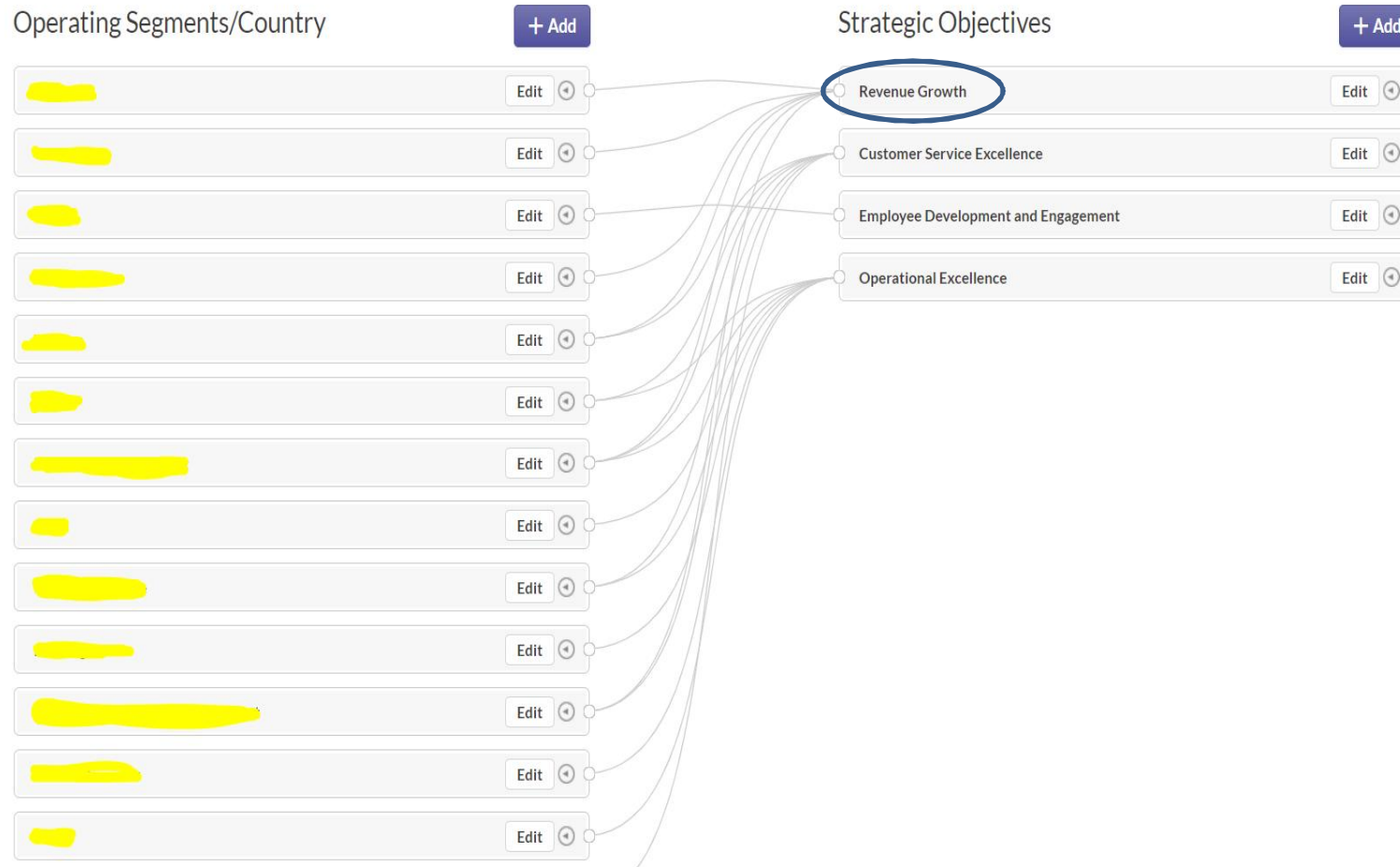
PACIFIC CROSS

## Who we are

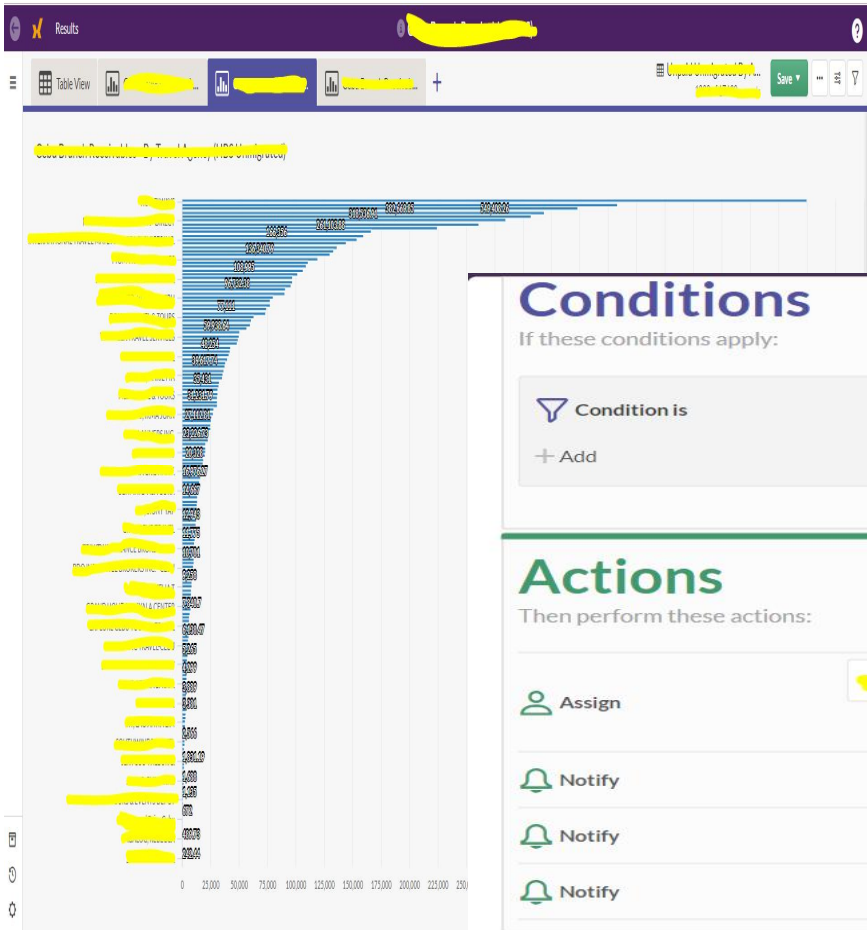
**We are a market specialist in medical, travel and accident insurance  
with strong businesses in selected markets: Thailand, Indonesia,  
Vietnam and Cambodia.**



# Understanding the organization's strategic objectives



# Data-driven risk assessments



CANCELLED [redacted] KPI  
64

CANCELLED [redacted] KPI  
-7,515.19

### Conditions

If these conditions apply:

Condition is [redacted] contains [redacted]

+ Add

+Condition Group

### Actions

Then perform these actions:

Assign [redacted] Workflow Group [redacted] Assignee [redacted]

Notify [redacted]

Notify [redacted]

Notify [redacted]

### Frequency

Using the following frequency:

Real-time Only for new records

Record Metric

Assign Notify Questionnaire Status Priority

# Risk Heatmap

Risk Heatmap



Save As

Download PDF

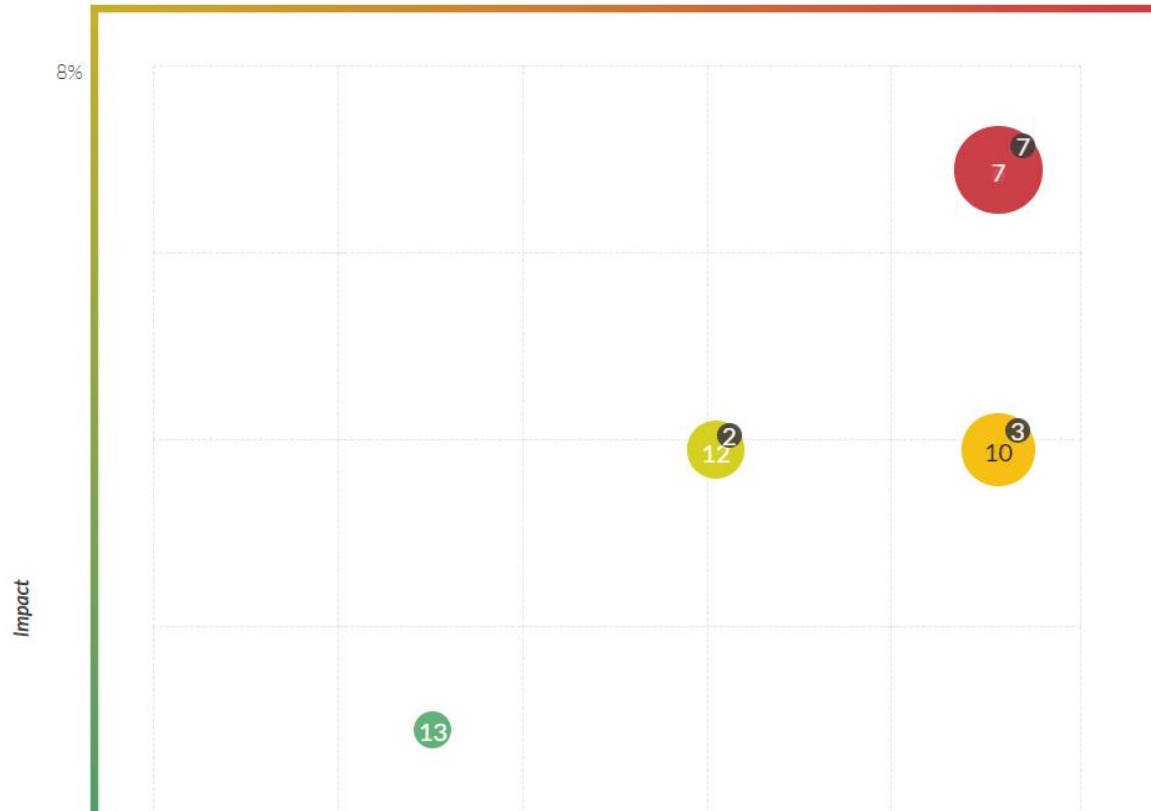
→ X-axis = Likelihood

↑ Y-axis = Impact

Color = Inherent Risk Heat

Size = Inherent Risk Score

Zoom: In | Out



## Risk Heat Ranking

1. [Redacted]
2. [Redacted]
3. [Redacted]
4. [Redacted]
5. [Redacted]
6. [Redacted]
7. [Redacted]
8. [Redacted]
9. [Redacted]
10. [Redacted]
11. [Redacted]
12. [Redacted]
13. [Redacted]
14. [Redacted]

# Conducting risk workshops

Pacific Cross Insurance, Inc.

Risk Profile Heatmaps Strategy Map Risk Workshops Settings

Risk Workshops ⓘ New Workshop

Edit	Name	Facilitator	Date Created	Due Date	Status	
	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	
	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	
	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	
	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	
	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	

# Audit Testing

## Data Analytics

Add/Remove

Tests	Progress	
[Redacted]	[Redacted]	0 Inactive
[Redacted]	[Redacted]	0 Inactive

## Metrics

